



ThinCats Australia Privacy Policy

The ThinCats Australia group companies (TCA) include ThinCats Australia Group Holdings Pty Ltd and its wholly owned subsidiaries ThinCats Australia Pty Ltd and ThinCats Australia Nominees Pty Ltd.

Your privacy is important to us. We know that how we collect, use and protect your information is important to you, and we value your trust.

This privacy policy explains how TCA collects, uses and protects your personal information in accordance with the Privacy Act 1988 and the Australian Privacy Principles (APPs), as well as the rights that customers have in respect of their personal information.

Collection of Personal information

We collect personal information through our membership application process and subsequent interactions and dealings with you, to enable us to provide you with the products and services you request as well as information on other products and services offered by us. The law may also require us to collect personal information.

We may collect statistical information about visitors to our websites such as the number of visitors, pages viewed, types of transactions conducted, time online and documents downloaded. This information is used to evaluate and improve the performance of our websites.

We may use cookies on our websites. A cookie is a small amount of data that is sent to your browser from a website's computer and stored on your computer's hard drive. They are used to collect statistical information in addition to allowing you to access your account online.

We aim to ensure that the personal information we retain about you is accurate, complete and up-to-date.

We ask that you promptly notify us of any changes to the personal information that we hold about you to enable us to contact you with regard to your account activities and other urgent matters.

Use of Personal Information

Your personal information is used by us to administer, monitor and evaluate products and services, gather, aggregate and report statistical information, assist you with any queries and take measures to detect and prevent fraud and other illegal activity.

We may disclose personal information in confidence, to our service providers, including credit reporting agencies for KYC/AML checks. We may also be



required to provide your personal information to regulatory and government bodies.

Protection of Personal Information

We take all reasonable steps to protect your personal information from misuse, loss, unauthorised access, modification or disclosure, whether held by us or by our service providers locally and overseas. We limit access to your personal information to those staff members and third parties who need to know, in order to conduct our business, service your account and provide you with a broad range of products and services. We maintain physical, electronic and procedural safeguards to protect your personal information.

Your rights

You need not give us any of the personal information requested by us. However, without that information we will not be able to open an account for you where the information is requested in an application form, or to provide you with any other services, information or assistance you have sought.

If you have concerns about the completeness or accuracy of the information we have about you or would like to request access or amendment to your information, simply send an email to admin@thincats.com.au.

If your concerns are not resolved by us to your satisfaction, you may complain to the Privacy Commissioner.

Your consent

By accessing this website or by submitting an application to open an account with us, you consent to us collecting, maintaining, using and disclosing personal information about you.

Amendments to this privacy policy

We may make changes to this Privacy Policy from time to time. The current version will be available on our website www.thincats.com.au.